

4. On only one other point do I have strong objections to any part of the IG Survey. This pertains to those sections of the report which use the objectives of [] as a measure of CRS's current performance. [] had a large influence on the present organization of CRS and its way of doing things, but [] was brought to an end because it was leading in directions which could not be supported by available resources. If [] [] recommendations had been fully implemented, the CRS organization would need on the order of [] positions rather than the [] it uses to carry out its present functions. Even if these resources had been available, I do not believe their investment in [] could be justified by consumer needs. Thus, I feel strongly that CRS performance should be judged in terms of present and foreseeable information processing needs and staff ceilings and not against the objectives established by []

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5. In your comments on the IG Survey, you point out the need for further developing new relationships between the analyst and his information base, increasing analysts' machine manipulation of information systems, and the overriding problem of the ideal information storage and retrieval systems. You also point out, quite properly, that these problems are matters for DDI rather than exclusively CRS attention. I agree and believe that we have made considerable progress in the production offices in developing closer links between the analysts, the computers, and the data bases. This is one of the problems I plan to assign to the new Experimental Studies Group.

6. On the question of the ideal storage and retrieval systems, we encounter an exceedingly complex and potentially extremely expensive problem. I have recently requested the Director, CRS, to undertake additional planning studies to consider this problem, particularly as it involves services of common concern for the community. I share your view that whatever we do in this field it be related to the true needs and desires of the analyst, be manageable, and not be done simply because it is an impressive technical accomplishment. In short, I expect CRS to approach this problem with the same sane, judicious, and pragmatic way in which [] was developed--but, hopefully, not with the same ultimate disposition imposed on []

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7. I have attached to this memorandum my specific comments to each of the 26 recommendations made in the IG Survey. For a number of the recommendations you will note that we have withheld action pending the completion of the OP audit of CRS. In considering the other recommendations, we have made every effort to react positively. In those cases where the IG recommendations are not acceptable, I have explained in some detail the nature of our reservations.

[Redacted Signature Box]

EDWARD W. PROCTOR
Deputy Director for Intelligence

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Attachment:

DDI Comments on IG Recommendations

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Approved For Release 2004/02/19 : CIA-RDP80B01086A000800470002-2

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